

Insite Objects, Inc. is a leading provider of robust change management, documentation, online help and training software solutions.

- We have been creating software solutions since 1995.
- We are customer driven and responsive to the marketplace. A key success factor for us is asking clients what they need and aligning our software solutions to meet those needs.
- We use the most advanced technology to create integrated leading-edge solutions for change management, documentation, online help, and training challenges.
- Since being founded, the company has achieved continued growth year after year.
- Currently, our products are installed at more than 200 companies worldwide.



Sound Familiar?

- I have no time, no staff, and have to document 300 BPPs by when?
- I don't have enough Subject Matter Experts to help my users, and I don't feel like we are getting all we can out of our ERP system. How can I leverage their knowledge?
- Everybody was trained when we went live four months ago, but there have been system changes and our online help content is out of date, so my users don't trust it. They just call the Help Desk. Now everyone thinks that our training has failed.
- My objects keep getting overridden after I make changes and move them. I wish we all knew what objects were being changed so we could coordinate the moves.
- I submitted my change two days ago and have no idea whether it's been approved, moved or where it is.
- There's a problem with our production system this morning. What was changed over the weekend and who approved it?

**Contact us.
We can help.**

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Software Solutions for
Performance Support &
End-User Documentation
Change Control &
Lifecycle Management





RESITE

The **RESITE** documentation and training product line delivers powerful tools to your entire project team. These best-of-breed tools promote comprehensive and continual knowledge sharing throughout the company to increase end-user proficiency and productivity.

RESITE is a powerful and flexible publishing and delivery solution with state-of-the-art documentation recording technology that allows for:

- Fast creation of high-quality, consistent training and documentation materials – **Accurately captures and records all keystrokes, mouse clicks, fields and screen shots in SAP and other applications.**
- Automatic publishing of Intranet site Web help – **Eliminates the common web publishing bottlenecks and gives users access to the most current and relevant information related to their processes.**
- Automated publishing of context-sensitive help – **Giving users the pertinent help they need to get their job done without leaving their application.**
- **RESITE HELP** documents can be delivered to the end-user – **According to job role, system client and/or language, date created or functional area.**

INSITE4

INSITE4 empowers a project team to define and enforce a custom process for managing changes to the system. It streamlines and controls SAP R/3™ modifications across their entire life-cycle, from initial concept to incorporation into the production environment.

- Automates the transport process involved with SAP R/3™ applications.
- Uses workflow, approval cycles, automatic promotion, and other important features to automatically process SAP transports on a 24 x 7 basis.
- Source code libraries, e-mail, database and TMS are all integrated with a world-class “Push Technology” Workflow Engine resulting in the most efficient method available to deploy and maintain your critical enterprise systems.

“With **RESITE**, we can now produce better, more accurate SAP procedural documents in about four minutes instead of 45 minutes, resulting in substantial time and money savings.”

*- Training and Documentation
Project Renaissance, Baker Hughes, Inc.*

Our Clients design our products... We just build them.

